Auto Update Process from 10.2.139.xxxx on

Requirements for Auto Update PMpro from version 10.2.139.xxxx on

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Document control										
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Version	Date	Change	Comment	Ву						
2.0	23.02.2017	Adjusted to Up-	[Text]	Peter Szymanek						
		datePMpro version 2								

General Requirements

The auto update interface UpdatePMpro.exe is installed in the PMS\IFC folder. The update will be executed on the workstation where the night audit is started or where it is manually triggered via Tools, Update PMpro.

The UpdatePMpro.exe does not run continually anymore, it is only triggered when checking for updates.

The SQL Server must be on installed the server as well for possible updates.

The automatic data save has to be active. No data save, no update.

Web access has to be granted to night audit workstation.

User rights have to be granted for 'Notify' and 'Update'

Deactivation of User Access Control not necessary anymore

Details for these requirements are in the appropriate chapters

Automatic Backup 'Copy and Compress'

For the UpdatePMpro.exe (AutoupdateInterface) to work the automatic backup 'Copy and Compress' during the night audit must be enabled. If there is no recent data save the update will not be executed.

Setup, Preferences, Backup

I Parameters													
Security													
License System Reservations Contacts Financial Ledgers Banqueting Point of sale													
Pay TV Key card Credit card Messages CRS Interface Leisure Other IFC Backup CRM Int													
Depable automatic 'Copy & Compress' during the Night Audit													
Destination for primary compressed file (local drive, e.g. C:\backup)													
C:\Brilliant_Backup													
Decorret	Deconauon to secondary compressed file (UNC path to server, e.g. \\server\brilliant\backup)												
уваск	up	general	backup p	oath on th	e netw	ork	•••						
ACT.B/	CDX.DAT	EQLIES.IN.ISF	E COPY & CON	IT.RTE.STA.TB	Ire K.TXT.7IP								
Sub dire	ctories to E)	CLUDE from th	e 'Copy & Con	npress' procedu	ire								
Dde,Do	cument,Ftp	,Packed,Sample	s,Tmp,Updat	e,Utl,ifc\og									
Number	of days tha	t compressed fil	es must be ke	pt									
7													
Maximur	n number of	compressed file	es to keep per	day									
99													
			<u>c</u>	<u>o</u> k	<u>C</u> ancel								

Web access

The access to <u>https://onpremiseupdateWebservice.itesso.com</u> and <u>FTP://Onpremiseupdate.itesso.com</u> must be granted on the workstations, where the night audit is executed! This access is not necessary on the server anymore.

Check: Open https://onpremiseupdateWebservice.itesso.com with a browser

Explore
Expand Operations
Expand Operations
Expand Operations

This screen should be displayed

For the FTP server go to the command prompt (CMD) and enter:

FTP open Onpremiseupdate.itesso.com

then it should ask for a user

Administrator: Command Prompt - ftp

Microsoft Windows [Version 10.0.10240] (c) 2015 Microsoft Corporation. All rights reserved. C:\WINDOWS\system32>ftp ftp> open Onpremiseupdate.itesso.com Connected to Onpremiseupdate.itesso.com. 220 This is the banner 200 OPTS UTF8 command successful - UTF8 encoding now ON. User (Onpremiseupdate.itesso.com:(none)):

This is how it should look like

User rights

Double check that the appropriate users have the option 'Notify' and/or 'Update' activated. If no user has the option 'Notify' activated, no actions will be created to inform you that an update is available or ready to be executed. There will be a pop up message from version 10.2.139.xxx on, if no user has the 'Notify' option activated on starting the hotel8.exe. It is recommended that a user with option 'Notify' activated also has the 'Update' function activated.

Please note that if any of these options is activated, the field Email address becomes mandatory!

The actions will pop up, when a user is logging in.

An action is created, when a notification for an update is sent (usually 2 weeks in advance. If urgent fixes are applied, it may be on shorter notice)

Example:							
Brilliant PMpro - Test Ho	otel - BRILF, Breda						
ile Setup Contacts A	wailability Reservatio	ons In House	Leisure	Financial	Back Office	Housekeeping	Report
SI 🛛 🕂	<u>گ</u> 📥	B d	 			🧸 🕵 🛛	<u>~</u>
er _SYSTE	EM_	~ Al	lotment			<u>S</u> ea	irch
epartment		~ R	eservations				
ate //	11	✓ s	&C/Banquetir	ng			
tion type		\sim				Clo	ise
]Include completed actions							
Action type	Date Time	User	Departmer	nt De	escription		
4 .	16/10/2016	_SYSTEM_		No	otification for L	Jpdate to 10.2.138	. 170
	Action			-			
	Action type						
	Date / Time	16/10/2016	:]			
	User	SYSTEM					
	Department						
	Warn all users wi	en overdue					
	Notification for Upd	ate to 10 2 138	170				
	Details: Dear custor	mer,	170				
	after the night audi	t of the 12.12.20	16 PMpro wi	ill be			
	updated. Update to PMpro ve	ersion 10.2.138.1	.70, latest re	elease of	u		
	Created / Created b	16/10/2016		SYSTEM			
		10, 10, 20 10					
	<u> </u>	<u>D</u> K	<u>C</u> ancel				

An action is created when an update is available for download. (Will be executed after the next night audit if the option 'Always update' is chosen in the preferences). Example:

слаттр	IC.														
🚸 Brilliant Pl	Mpro - Test H	otel - BRII	LF, Bred	la ‼	CRS in	terfac	e not resp	onding	g !!!						
File Setup	Contacts /	Availabilit	y Res	ervation	s In H	ouse	Leisure	Finar	ncial I	Back Off	ice	Housek	eeping	Reports	CRS
S		<u>_</u>	Å	<u>}</u>)	ł		册	ļ			<u>R</u> [<u> </u>	S
User					\sim	A	lotment						<u>S</u> ei	arch	
Department					\sim	Re	eservation	s							
Date	11	1	1			⊠ 58	&C/Banque	ting				_			
Action type					\sim								Cļ	ose	
Include com	pleted actions														
Action type		Date		Time	User		Departm	ent	De	scription					
5		16/10/	2016		_SYSTEM	1_			No	tification	for Up	date to	10.2.138	3.170	
<u>55</u>		16/10/	2016		_SYSTEM_					date to h	otel8.	exe vers	ion 10.2	.138.170 w	/ith
	Action						×	Ì							
	Action type						\sim								
	Date / Time		16/10/	2016	:										
	User		_SYSTEM_				\sim								
	Department						~								
	Warn all users when overdue														
	Update to h available. Details: Upd Update to P the Guest A Simple excha	otel8.exe ate to late Mpro versi rrival Expe ange of ex	version est GAE ion 10.2 rience. ie-file, n	10.2.138 version, f .138.170 io change	. 170 with ix for An , latest r of data	h taskI rival Al elease base f	id 217 A ert of								
	Created / Cre	eated by	16/10/2016			_SYSTEM_									
		<u>0</u> K		Cancel											

An action is created when an update has been executed successfully.

🚸 Bi	rilliant	PMpro -	Test Hot	el - BRIL	F, Bree	da	III CRS	interfac	e not res	pondin	g !!!					-			
File	Setu	p Conta	icts Av	ailability	Res	servatio	ns Ir	1 House	Leisure	Fina	ncial	Back Of	fice	Hou	sekeeping	Reports	s CR		
	3			<u>_</u>	Å		8) 🥰		圔	Ļ	1		Å		~	S		
User			_SYSTE	м_			\sim	A	llotment						Se	earch			
Depar	tment						\sim	R	eservation	ns							_		
Date			11	1	/			⊠ s	&C/Banqu	eting									
Action	type						\sim								C	ļose			
🗌 Inc	dude co	ompleted a	ctions																
Actio	on type	2		Date		Time	User		Departr	nent	D	escription							
2	ſ	Actio	n						[23]	PMpro was updated succesfully for taskId: 219.									
53 N		A First horse								Notification for Update to 10.2.138.170									
دنج		Date / Tim				Update to notel8.exe version 1								2.138.170	with				
		Date / fim	le	16/10/2016 :															
		User		_SY	_SYSTEM_														
		Departme	nt						\sim										
		Warn	all users i	when ove	rdue														
		PMpro w	as updati	or taskIo	d: 217.		^												
									~										
		Created / Created by 14/10/2016SYSTEM_																	
				<u>0</u> K		<u>C</u>	ancel												
	L																		

Deactivation of User Access Control not necessary anymore

Deactivation of user access control on the server is not necessary anymore. With the new UpdatePMpro.exe version 2 a zip file is used to install the updates, not an exe file, also the update will be executed on the workstation where the night audit is started.